



Returned Merchandise Authorization

Remarketed iPhones

Customer information	Return Address
Company: Name: Address:	Minpex B.V. Veneweg 66 1161AK Zwanenburg Netherlands

Complete this form and add it to the package, only then a return will be processed.

For more information about our Return Policy & Service, please visit minpex.nl. For any questions regarding the return procedure or any outstanding RMA's, please send an email to returns@minpex.nl

All Remarketed iPhones that have been paid in advance can be returned to us for 2 years, unless otherwise indicated.

Following terms apply to all refunds and exchanges:

- The product(s) to be returned must include: original box, original labels, all included accessories (included accessories are the Power adapter, 1M Lightning Cable, Earpods, Booklet and a Sim Pen)
- Having used the product is allowed. If you want to return the product, make sure you do not make the item dirty and return it to us in the - as far as reasonably possible - original condition and factory packaging.
- Before shipping, please make sure that the settings have been set to factory settings (via 'Settings' > 'General' > 'Reset' > 'Reset All Content and Settings').
- All item(s) you return must be in original condition with original packaging, unused, and undamaged. Otherwise, the RMA will be denied.
- Please make sure that on all devices 'Find my iPhone' is turned off (via 'Settings' > '[your name]' > 'iCloud').
- All item(s) that have been returned without first receiving RMA approval will be denied.

Order number	Product code	Product Description	Amount	Reason for return

Date

Signature